



Caerffili  
Blaenau Gwent  
Caerphilly  
Blaenau Gwent

## SCHOOLS FAMILY ADVICE SERVICE SOUTH WALES

We can provide a vast range of advice from support with DLA form completion, benefit appeals, the issue of food and fuel voucher (if appropriate) and advice on lots of life events like, divorce, debts, problems with landlords, problems at work and looking at how we can maximise your income. Here is a leaflet illustrating more about what we do.

We attend a number of schools across Caerphilly & Blaenau Gwent and there are a number of ways to access support as follows:

1. **AT SCHOOL** Speak to the school and see when we are there next and how to book. We hold drop-in sessions in some schools so no appointment is needed.
2. **DEDICATED BOOKING PAGE** Take a look at our dedicated schools booking page where you can book an appointment slot at your child's school confidentially. Just find your school page and click jump to the next available date. <https://calendar.app.google/nRCpsK6yG3K4HPvn9>
3. **TELEPHONE APPOINTMENT** Book a dedicated telephone appointment via this link <https://calendar.app.google/59ipdbkinigBE7Gb9>
4. **REQUEST A CALL BACK** Fill in this simple form and one of our team will call you to discuss your needs. <https://forms.gle/aHX4jbBuJ1nSAFfv8>
5. **SEND AN EMAIL** If you have any questions email us at [schools@cacbq.org.uk](mailto:schools@cacbq.org.uk)
5. **VIRTUAL DROP IN** Take a look to see if we have a video advice session open [https://cacaerphilly.app.sqod.co.uk/client-web/waiting-room/pre-call/summary?id=schools\\_project](https://cacaerphilly.app.sqod.co.uk/client-web/waiting-room/pre-call/summary?id=schools_project)
6. **TELEPHONE** During school holidays you can call our dedicated helpline on **02921 1112732**